

ICAS 公正性承诺

1、上海英格尔认证有限公司（以下简称 ICAS）是具有独立法律地位的第三方认证机构，我们已充分理解公正性在实施审定与核查活动中的重要性，ICAS 的审定与核查活动将始终秉持公正、非歧视的原则，公正地进行；ICAS 对所有被审定与核查的客户一视同仁，不允许商业、财务或其他压力损害公正性。

2、ICAS 将遵守国家认证认可相关法律法规,CNCA 相关要求,CNAS 认可规范,UKAS 认可规范,及 ANAB 认可规范等审定与核查认可方面的法律法规要求,规章要求,确保以独立、公正、透明、高效的方式开展工作。

3、ICAS 是一个仅提供单一审定与核查活动的服务实体,其营业范围仅限于对客户审定与核查活动及与其有关的相关活动,ICAS 承诺不将审定与核查分包给其他咨询机构。ICAS 审定与核查活动的营销或报价不与相关咨询机构的活动有联系。当向客户提供认可的审定与核查服务时,ICAS 的服务仅限于国家认监委、认可委及国外认可机构认可的业务范围。

4、ICAS 在组织的最高层次建立维护公正性委员会。委员会由与审定与核查活动有关的代表组成,包括政府有关部门代表、制造商或供方代表、客户代表、消费者、本机构代表等。各方利益均衡,任何一方不处于支配地位。委员会负责对机构运作和审定与核查活动有关的方针、原则及内容的公正性进行审议,对可能影响机构公正性的审定与核查活动,或体系的变化进行公正性评价,并提出意见或建议。为确保公正性,ICAS 最高管理者不担任委员会的主任委员。

5、ICAS 在战略与政策制订、审定与核查的实施和复核、决定及陈述签发三个层次上保持公正性和独立性。

6、ICAS 及其审定与核查签约、受理、策划、审定与核查的实施、复核、决定及陈述签发人员等所有参与审定与核查过程的人员都没有任何可能影响审定与核查过程。ICAS 不参加将会危及审定与核查的公正性、科学性和客观性的各种活动。不提供可能有损于审定与核查实施过程和决定的公正性、客观性和保密性的任何服务。ICAS 承诺,我们不会:

- 是被审定与核查组织的拥有者、领导者、管理者,实施者或维护者;
- 主动或被动地为其客户提供咨询;
- 当审定与核查方案对客户的所述的审定与核查范围进行评价时,为其客户提供相关的咨询或内部审定与核查活动。

7、ICAS 要求所有的工作人员对其所从事工作的公正性和保密性作出承诺。若发现违背承诺时,ICAS 有责任采取适当的纠正措施。

8、ICAS 具有完善的受理和处理来自申请人或其他方面有关审定与核查业务或其他相关事项的申诉、投诉和争议的方针和程序,接受和配合社会各相关方的管理监督。

英格尔认证总经理: 王珍

Impartiality Policy of ICAS

1. Shanghai Ingeer Certification Assessment Co., Ltd (ICAS) is a third-party certification body with independent legal status. We fully understand that impartiality plays an important role in the validation/verification activities. ICAS would always stick to the principle of impartiality and non-discrimination in the validation/verification activities; and treat all of our validation/verification clients equally. ICAS would not allow commercial, financial or other pressures to compromise impartiality.

2. ICAS would comply with the relevant national statutory and regulatory requirements of certification and accreditation, relevant requirements by CNCA, UKAS accreditation standard, ANAB accreditation standard and other statutory and regulatory requirements of validation/verification and accreditation as well as regulatory requirements in order to ensure the work is carried out in an independent, impartial, transparent and efficient way.

3. ICAS is a service entity which offers single validation/verification activities, its service scope is limited to validation/verification activities for the client and related validation/verification activities. ICAS promised that it would not outsource validation/verification to management system consultancy organization. The marketing and quote of ICAS validation/verification activities have no relations with relevant consultancy bodies. When providing our approved validation/verification service to the client, the service provided by ICAS is only limited to the business scope accredited by CNCA, CNAS, ANAB and foreign accreditation body.

4. ICAS set up impartiality committee at its top level. The committee is composed of representatives who are related to validation/verification activity including representatives of relating government departments, representatives of manufacturer or external provider, client representative, consumer, representative of our body etc. The consultancy with appropriate interested parties shall be balanced with no single interest predominating. The committee would give impartiality comments, suggestion or advice to the product, validation/verification activities which may affect impartiality of the body. To ensure the impartiality, ICAS top manager would not undertake the chairman of the committee.

5. ICAS would maintain impartiality and independence on the three levels of strategy; and policy making; and validation/verification execution, decision and issuance.

6. ICAS and its engagement of validation/verification, acceptance, planning, validation/verification execution, review, decision maker and issuing officer and all personnel who participate in the validation/verification process have no opportunity to affect the validation/verification process. ICAS would neither participate in any kinds of activities which may compromise the impartiality, science and objectivity, nor provide any services which may compromise

the impartiality, objectivity and confidentiality of the validation/verification process and decision.

ICAS promises that we would not:

- Be the owner, leader, manager, implementer or maintainer of the validated and verified organization;
- Offer consultancy services actively or passively to other client;
- Provide relevant consulting or internal validation and verification to its client when evaluating the stated scope of validation and verification of the client in the validation/verification scheme.

7. ICAS requires all employees to make commitment on the impartiality and confidentiality in the area they work in. Once the breach of the commitment is found, ICAS takes responsibility to adopt proper corrective action.

8. ICAS has complete policy and procedure to acceptance and dealing with appeals, complaints and disputes from applicant or other relevant validation/verification business or other related matter, ICAS accepts and copes with management surveillance from all interested party in the society.

General Manager of ICAS: Wang Zhen